

ONLINE BILL PAY CONVENIENT MONEY MANAGEMENT

Manage your money and save your valuable time by using our **Online Bill Pay** services. From the comfort of your home you can conduct transactions, check on your balances, or pay bills any time of the day or night. At **YOUR** convenience and without leaving home, you can see your account balances at a glance to avoid unnecessary overdrafts, as well as set up recurring payments to avoid late payments and the hassle and extra cost of penalties, envelopes and stamps.

Sign up today for your **Online Bill Pay** service **OR**, get a **FREE** demonstration. Just log on to www.capstonefcu.coop, and sign on to HFS (*Home Financial Services*) and click on "Bill Pay". You'll be surprised how fast and easy it can be.

E-Statements

***Convient *Safe *Environmentally Correct**

Sometimes a little change can make a big difference. E-Statements, for example are quick, easy, eco-friendly. Here are the benefits you will enjoy:

Faster Information: As soon as your statement hits our system, you will receive an email letting you know it's available for viewing.

Enhanced Security: Your statement won't be in your mailbox, vulnerable to scam artists and identity thieves. And you won't have to dispose of the extra paper waste.

Environmentally Sound: No paper means less...energy, less fuel, less waste.

Give **E-statements** a try. If you decide they are not for you, we'll switch you back to paper statements at your request. Capstone gives you more...**and less!**

CONSOLIDATE YOUR DEBT USING A CAPSTONE 2ND TRUST DEED

Did you know that you may be able to reduce your monthly dept payments by tapping into your home's equity? It's true, if you have multiple high interest loans or bills you may want to consider a fixed-rate Second Trust Deed here at Capstone FCU.

We might be able to help you:

- Consolidate multiple small debt payments;
- Reduce the rate on your high-interest debts;
- Lower your total monthly debt payments;
- Turn your interest payments into tax deductible payments
(Consult your tax advisor for details)

Capstone FCU offers low fixed rates, with no points, no pre-payment penalties, and no annual maintenance fees. To find a dept consolidation solution that works for you give us a call and we'll be glad to answer your questions in clear and concise form.



DEPOSITS INTEREST RATES FALL AS UNEMPLOYMENT RATES RISE

Using information from the last five years, when unemployment rate goes UP, interest rates for deposits go DOWN. According to MRI, (Market Rate Insight) a research firm in San Anselmo, CA in January of 2005, the unemployment rate was 5.20% and the national (average) interest for deposits was 2.63%. In March of 2007, the unemployment rate declined to 4.20% while the national (average) interest rate for deposits **increased** to 4.25%. The pattern repeated in September of 2009, when the unemployment rate increased to 9.80% and the national (average) interest rate for deposits **declined** to 1.55%.

"Although there may be other factors that affect deposit interest rates, such as inflation, these factors did not have a major impact on deposit interest rates over the last five years," said Dan Geller, Executive vice president at MRI. *"Therefore, assuming that there will not be any major change in the inflation index, it is very likely that deposit interest rates will not go up until the unemployment rate will go down."*

Note: The latest numbers from bankrate.com show that credit unions are still outpacing banks nationwide in six month and one-year certificate of deposits.

ANNUAL MEETING

The 2010 Annual Meeting will be held this year on **Thursday, April 8, 2010** at the Aliso Viejo office, Conference Room A1-A031. The meeting will be called to order at 5:30 PM. *All of our members are welcome to attend the Annual Meeting.*

This gives us a chance to review the successes of the past year, chart our course for the future, and hold elections for our new Board of Directors. If you have ever thought about becoming more involved here at your Credit Union, you may want to consider running as a candidate for this *volunteer* position. Potential Board Members should **be prepared** to:

- * Serve a minimum of six hours per month,
- * Be periodically asked to serve on various committees, and
- * Attend educational meetings, seminars and conferences to learn the details of their responsibilities, so they can provide direction for the Credit Union.

If you would like to become a candidate, please contact Capstone FCU. We hope to see you there!

PRESIDENT'S MESSAGE

I'm in the same location as I was one year ago when I wrote this message, but the country, and, yes, the world, are in a very different place. We had just experienced the worse financial breakdown since the 'great depression', banks were failing and the government was bailing. It has been a year since then and it seems things are beginning to get better around the world. Here at Capstone, things are very stable and, unlike the world outside, peaceful.

I am happy to report that we've ridden a wave that took us over the top of the crisis and has borne us on to calmer seas. Our membership has increased, strengthening our financial assets and giving us the ability to make money available to our members who need our services. Capstone is making loans and experiencing growth and we appreciate your support during these hard economic times. With interest rates at historic lows, it has placed some additional pressure on us to continue to provide you with the interest rates that you enjoyed over the past several years. For this reason, we have had to reduce some of our savings and certificate rates but our products are still priced very competitively in the market and we are weathering the economic storm very well.

Looking forward from this point I am optimistic that there will be an upward trend that will allow us to gain an even stronger position in the marketplace. With our continued membership growth we will continue to be a safe, secure location for your savings and the helping hand you need with your financial planning for the future. Capstone will remain strong and viable because we are truly **"built from a strong foundation"**.



Armando Vega, President

MARK YOUR CALENDAR

Our offices will be OPENED:

- Monday, January 18, 2010 – Martin Luther King Day
- Monday, February 15, 2010 – President's Day

LOCATION

Three Polaris Way, Suite 31B
Aliso Viejo, CA 92698

WEB ADDRESS

www.capstonefcu.coop

PHONE NUMBERS

Local: (949) 716-5746
Toll-Free: (800) 854-7125
Fax: (949) 349-2990

ONLINE 24

(800) 854-7125, option 1

LOAN CENTER

(800) 854-7125, option 2

MORTGAGE CENTER

(800) 854-7125, option 7

THE CO-OP

(888) SITECOOP
(888) 748-3266

THE CO-OP WEBSITE

www.co-opnetwork.org

OFFICE HOURS

M, T, Th, F 8 a.m. - 4 p.m.
W 9 a.m. - 4 p.m.

For Current Rates, visit us online at: www.capstonefcu.coop



To report a lost or stolen Visa credit card, call: (800) 543-5073

To report a lost or stolen MasterMoney Debit Card, call: (800) 453-4270

In the event of a disaster, call (800) 854-7125 for information regarding your CFCU account

CAPSTONE
FEDERAL CREDIT UNION

*Built from a strong foundation
"Serving Our Members Since 1953"*